

NOQ Software Services: Order Form

This Order Form pertains to the utilisation of the NOQ software and associated services. Once this Order Form has been completed and signed by NOQ and the Customer, NOQ and the Customer will have a legally binding agreement incorporating this Order Form, the Terms & Conditions ("T&Cs") available at <https://noggroup.com/terms-and-conditions/> and any applicable Addendum (the "Agreement"). All definitions in T&Cs shall apply to this Order Form.

Customer Company Name <small>[ensure this is matched off to companies house]</small>																																			
Company Type	Registered Company <input type="checkbox"/>	Sole Trader <input type="checkbox"/>																																	
Company Registration Number <small>[ensure this is matched off to companies house]</small>																																			
Company Address <small>[ensure this is matched off to companies house]</small>																																			
Main Point of Contact Name <small>[insert full name]</small>																																			
Main Point of Contact Email <small>[insert your email address]</small>																																			
Main Point of Contact Number																																			
Delivery Location																																			
Software Modules	<table border="1" style="width: 100%; border-collapse: collapse; text-align: center;"> <thead> <tr> <th style="padding: 5px;">Functionalities</th> <th style="padding: 5px;">Basic</th> <th style="padding: 5px;">Advanced</th> </tr> </thead> <tbody> <tr> <td style="padding: 5px;">Payment Processing</td> <td style="padding: 5px;">X</td> <td style="padding: 5px;">X</td> </tr> <tr> <td style="padding: 5px;">Offline Payments</td> <td style="padding: 5px;">X</td> <td style="padding: 5px;">X</td> </tr> <tr> <td style="padding: 5px;">Items and Menu Building</td> <td style="padding: 5px;">X</td> <td style="padding: 5px;">X</td> </tr> <tr> <td style="padding: 5px;">Backend Reporting</td> <td style="padding: 5px;">X</td> <td style="padding: 5px;">X</td> </tr> <tr> <td style="padding: 5px;">Insights App</td> <td style="padding: 5px;">X</td> <td style="padding: 5px;">X</td> </tr> <tr> <td style="padding: 5px;">Vouchers and Promotions</td> <td style="padding: 5px;">X</td> <td style="padding: 5px;">X</td> </tr> <tr> <td style="padding: 5px;">Kitchen Display System (KDS)</td> <td style="padding: 5px;">X</td> <td style="padding: 5px;">X</td> </tr> <tr> <td style="padding: 5px;">Split Payments</td> <td style="padding: 5px;"></td> <td style="padding: 5px;">X</td> </tr> <tr> <td style="padding: 5px;">Mobile Ordering</td> <td style="padding: 5px;"></td> <td style="padding: 5px;">X</td> </tr> <tr> <td style="padding: 5px;">Stock Management</td> <td style="padding: 5px;"></td> <td style="padding: 5px;">X</td> </tr> </tbody> </table> <p style="font-size: small; margin-top: 10px;">Basic module is provided at no cost, but if you would like to purchase Advanced Subscription to use NOQ's software, do let us know.</p> <p style="margin-top: 10px;">Please select which module you would like.</p> <p style="display: flex; justify-content: space-around; align-items: flex-start;"> Basic <input type="checkbox"/> <small>Free</small> Advanced <input type="checkbox"/> <small>From £29.99/Month</small> </p>		Functionalities	Basic	Advanced	Payment Processing	X	X	Offline Payments	X	X	Items and Menu Building	X	X	Backend Reporting	X	X	Insights App	X	X	Vouchers and Promotions	X	X	Kitchen Display System (KDS)	X	X	Split Payments		X	Mobile Ordering		X	Stock Management		X
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Hardware	<input type="checkbox"/> 1 x CORE device <ul style="list-style-type: none"> • QR code scanner • Tap, chip & pin, swipe • 3G, 4G, offline • In-built receipt printer 												
Card Processing Rate	<p>Please select your annual revenue and rate.</p> <table border="1"> <thead> <tr> <th></th> <th>Annual Card Volume*</th> <th>Rates</th> </tr> </thead> <tbody> <tr> <td></td> <td><£380K</td> <td>1.60% 1.25%</td> </tr> <tr> <td></td> <td>£380K - £2M</td> <td>1.50% 1.10%</td> </tr> <tr> <td></td> <td>>£2M</td> <td>1.25% 1.00%</td> </tr> </tbody> </table>		Annual Card Volume*	Rates		<£380K	1.60% 1.25%		£380K - £2M	1.50% 1.10%		>£2M	1.25% 1.00%
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Annual Card Turnover <small>*Upon onboarding proof of annual card volume will be requested.</small>													
Promotion Clauses	<p>This Agreement is subject to a minimum twelve (12) month term. The Customer confirms they have been trading for at least two (2) years and agrees to use NOQ as their primary point-of-sale system, processing a minimum of £150,000 in transactions through the NOQ platform during the first contract year.</p>												
Customer Support	<p>The Customer Support team must be contacted using the ticketing system. The team are fully equipped to address all your ongoing support needs.</p> <p>Here is the link to the ticketing system.</p>												

SIGNED ON BEHALF OF <small>[insert customer legal entity]</small>	
Name	
Title	
Signature	
Date	

PLEASE SEND SIGNED ORDER FORM TO SUPPORT@NOQGROUP.COM AND WE WILL BE IN TOUCH